

2022 National User Summit Agenda

October 12

8:30 am to 9:00 am	Registration and Breakfast		Pompeian I-II
9:00 am to 12:00 pm	UMS Training	Brad Dial	Pompeian III
9:00 am to 12:00 pm	CBSW Training	Mario Trimarchi	Pompeian IV
12:00 pm to 1:00 pm	Lunch		Pompeian I-II
1:00 pm to 4:00 pm	UMS Training	Brad Dial	Pompeian III
1:00 pm to 4:00 pm	CBSW Training	Mario Trimarchi	Pompeian IV
10:00 am to 12:00 pm	1-on-1 Sessions (Pre-Scheduled)	Tech Support: Jennifer Perryman, Jon Witt PayServ: Sean Harrington IT: David Short	Naples
2:00 pm to 4:00 pm	1-on-1 Sessions (Pre-Scheduled)	Account Management: Calandra Short, Charli Jo Ledgerwood, Mario Trimarchi	Naples
4:00 pm to 6:00 pm	Welcome Reception		Pompeian I-II

October 13

7:30 am to 8:30 am	Breakfast		Pompeian I-II
8:30 am to 9:00 am	Welcome & Introductions	Calandra Short	Pompeian III-IV
9:00 am to 10:30 am	Development Review	Matt McLendon	Pompeian III-IV
10:30 am to 10:45 am	Break		
10:45 am to 11:30 am	Development Roundtable	Matt McLendon	Pompeian III-IV
11:30 am to 1:00 pm	Lunch		Pompeian I-II
1:00 pm to 1:45 pm	Customer Collections & Communication Strategies	Calandra Short	Pompeian III-IV
1:45 pm to 2:45 pm	Online Utility Exchange	Troy Schake	Pompeian III-IV
2:00 pm to 3:00 pm	CBSW to UMS/UB4	Charli Jo Ledgerwood, Mario Trimarchi, Jennifer Perryman	Naples
2:45 pm to 3:00 pm	Break		Pompeian III-IV
3:00 pm to 4:00 pm	Cartegraph	Gary Griffiths	Pompeian III-IV

CUSI SPONSORED NIGHT OUT - DINNER AT PBR ROCK AND GRILL AND BLUE MAN GROUP

October 14

7:30 am to 8:30 am	Breakfast		Pompeian I-II
8:30 am to 9:30 am	Payment Services & Roundtable	Sean Harrington	Pompeian III-IV
9:30 am to 10:15 am	IT Services	David Short	Pompeian III-IV
10:15 am to 10:30 am	Break		
10:30 am to 11:30 am	UB4 Demo	Lane Ricardo	Pompeian III-IV
11:30 am to 12:00 pm	Final Q&A and Adjournment		Pompeian III-IV